

Terms and Conditions

1. Quotes and Variations

All quotes based on supplied architectural drawings are estimates only and will only be confirmed once a site measure is conducted. If the final pricing/quantities vary from the original quote, bleux requires approval from the contractor to proceed with these variations prior to production. Any additional amounts will be included and itemised in the final invoice.

2. Payment

50% deposit is required to commence production with the final 50% payment due 7 days after final invoice is received. A late payment fee of 10% may be charged after this time. Payment of the 50% deposit is taken as confirmation that you have read and agree to these terms and conditions.

3. Mock-ups, Digital Previews and Proofs

Specifiers should accept that the colour and appearance of the ordered products will differ from that of any on-screen preview, digital artwork/mock-ups and printing from the specifier's printer. The specifier should accept the risk of such differences. In approving the final digital preview, it is the specifier's responsibility to check all final details and dimensions.

Samples provided in the initial quoting and design phase are for material reference only. Pre Production Proofs are generated only when a job has progressed into production and are used to provide an indication of colour, scale and finish. The approval process is sought using Proofs only, bleux cannot guarantee colour accuracy based on initial samples. If a specific design requirement is to be met, they must be approved via a pre production proof.

4. Artwork & Design Customisation

The customisation fee includes design adjustments; colour matching and correction (to fabric/pantone/paint colours provided); 1-2 options of design in custom colours; PDF mock-up emailed for design or format customisation approval; and/or A4 proof requested in substrate for colour approval. Any further alterations or changes will incur additional artwork, proof charges and design fees.

5. Design Consultancy Fees

In the case of variations, site modifications requiring changes to order and documentation of site details, bleux production rates are \$85/hour and \$150/hour for design modifications.

6. Standard lead times for products

Standard lead times from ordering are approximate and only commence once a deposit is received.

wallpaper	3 weeks
glass film	3 weeks
canvas/robust artwork	3 weeks
glass	6-7 weeks
resin panels	5-6 weeks
dibond	5 weeks

For customised jobs, the standard lead times above will commence once the final artwork has been approved. We can only commence artwork production once a 50% deposit is received.

N.B. Glass Films cannot be put into final print production until the site is at a stage of completion where an accurate site measure can be conducted. We require a minimum of 1.5 weeks between site measure and final installation for films. Site delays inhibit our ability to progress the products through production, thus affecting your timeline.

7. Exclusions and Limitations

bleux is not liable to you or any other person for indirect, consequential or incidental damages or expenses of any kind arising from or relating to the sale and purchasing of bleux products.

8. Site Measurements and Shop Drawings

Unless a bleux site measure is conducted, it is the responsibility of the designer, specifier or builder to provide final site dimensions with elevations or adequate details to ensure materials are made to size. Unless otherwise specified, products will be made as per the dimensions listed on the purchase order.

9. Installation

When bleux is installing materials, it is the responsibility of the designer, specifier or builder to provide full site details and elevations indicating the locations of the specified bleux product. bleux will conduct a final site inspection, if it is contracted to do so. If bleux products are being installed by an installer nominated by the client, bleux does not take responsibility for final installed product. All installation prices assume that the installation is to take place in one stage between normal business hours unless we have been notified otherwise. Anything outside of business hours will be quoted accordingly.

10. Workmanship Guarantee

Despite all good intentions, sometimes installations can fail due to inadequate site conditions and incorrectly prepared



surfaces. bleux works very hard at communicating to clients' and builders how a site should be prepared in order to achieve the best installation. When this advice has not been actioned, bleux will not be held accountable for the quality of the installation. bleux stands by its workmanship and its ability to install their products achieving the highest quality finish. In the event that something is incorrectly installed by a bleux installer, bleux is committed to rectifying the problem in a timely manner.

11. Rescheduling Fee

A rescheduling fee of up to \$800 per day can apply each time a site installation is cancelled due to the site being incomplete or changed without adequate notice. This also applies to site inspections/measurements.

12. Pricing

Quoted prices are fixed for 90 days. At time of placing an order, prices may be adjusted to accommodate material and labour cost changes. The above listed prices are based on the nominated quantity and are specific to this project. If quantities vary, item prices may be adjusted.

13. Site Inductions

A fee of \$35/hour will be charged for site inductions for bleux installers. This is not covered in installation fees unless stated otherwise.

14. Install Sign - Off

Installations must be sighted and signed off by the site manager prior to the bleux installer leaving site the day/s of installation.

Any issues that can fall into the defects category must be raised at this time so that the installers can address them before the products have cured/set.

15. Tolerances

Allowances of 2 - 5mm +/- for design alignment should be made on all products due to the nature of printing, production and installation variances.

Allowances of 10 - 20mm +/- needs to be made for overlapped joins on vinyl wallgraphic.

16. Ownership

Finished products remain the property of bleux until the full price is paid. We reserve the right to remove product if final payment hasn't been made within 30 days of final invoice. All intellectual property and copyright remains the ownership of bleux. Without limiting the meaning of this, you are not

entitled to take copyright interest, reproduce or publish these works and designs.

17. Care and Handling

bleux products should be handled with care during transport and installation. During transport, ensure product is wrapped in protective cover.

18. Colour Consistency

bleux makes every effort to match colours to Proofs from previous jobs. However due to print technology, bleux cannot guarantee 100% colour consistency between different print runs. In the case of an additional print run, the client will be provided with a new Proof to sight and approve.